

Bidding Terms and Conditions

- Bidders are advised to ask all questions regarding the item, payment or postage before bidding as all bids are final.
- Auctions may be closed early if a reasonable offer is accepted. Offers for quick deals can be made through the Q&A section. However, no bargaining below starting price.
- Auction winner who does not respond to end-of-auction email within 3 days will be negatively rated and the auction will be re-submitted automatically.
- Auction winner must make full payment for item, postage and handling fee (when applicable) within 5 days of auction closure.

Payment Options

- Local/Singapore winners may choose to pay through POSB/DBS funds transfer, postal or money orders, well-concealed cash through post (at your own risk) or cash on delivery for bulky/fragile items.

Shipping & Delivery

- Normal local postage may cost up to S\$1.50 for items weighing less than 500grams. Registering local mail will cost an additional S\$2.
- A handling fee may be charged for expensive packaging and this will be clearly stated in auction description.
- Auction winner who wins multiple auctions will save on postage, which will be advised in the end-of-auction email.
- Item will be posted to winner within 2 days of receiving payment.
- Local winners are encouraged to self-collect bulky/fragile items at Bishan MRT. Arrangements will be made with auction winner through email or phone.

Customer Service

- Gift wrapping is also available upon request. An additional S\$1 will be charged for wrapping services.
- Items sold locally comes with a 7-day money back guarantee if they are delivered damaged. Email request for refund or exchange must be sent within 7 days of receiving item. Refund does not include postage and handling fee. Bidder will bear all postage costs of returning the item to me.
- If auction winner does not receive the item within 2 weeks of posting, an official enquiry will be made with Singapore Post and appropriate action will be taken on a case-to-case basis. However, it is highly advised to register all mail for a safer delivery.

**For further enquiry, feel free to email Richard at richard@tinyrock.com.
Thank you and happy bidding!**